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Her commitment to excellence is evident. She is kind and considerate. And, she can resolve just about any issue with a smile.

Brandi Rendon was named the 2013 Employee of the Year for the City of Burleson's public works department. The honor was presented Dec. 10 at the annual awards luncheon.

The winner is the utility customer service field supervisor in the utility customer service division at city hall. When she was hired in December 2006, Rendon worked at the Municipal Service Center as the administrative technician. Nine months later she moved to utility customer service as a UCS technician. Then in October 2011 she earned an upgrade to UCS field supervisor.

"I supervise three people," Rendon said. "I handle all of the billing and meter reading maintenance as well as oversee the meter change-out program. I also take payments, answer phones and handle other customer service related duties."

Carol Ward, Rendon's direct supervisor, called the award winner "the techy person in the division. Her ability to quickly grasp new technology is a huge asset to the public works department." She maintains the calendars for the City's meter readers and office personnel, making sure "everyone is on the same page with respect to meter reading routes, service terminations and service connections/reconnections."

The winner was described as efficient and organized, and she is "very thorough in her overview of water meter readings, making sure that meters are correctly read or replaced when not working properly. She goes to great lengths to assist customers with a wide range of issues, and she always stays very professional and courteous."

The 33-year-old supervisor is married to Chris Rendon and they have two children, 7-year-old Maggie and 3-year-old Cameron. Maggie is a cheerleader for Upward in Crowley. The award winner has one brother. Rendon's father works at Texas Instruments and her mother works as a property and evidence technician for the McKinney Police Department. Her uncle is also a City employee. He works as a firefighter for the City of Farmers Branch.

Rendon grew up in Granbury and graduated from Granbury High School in 1998. She earned an associate's degree from Weatherford College. She applied to Burleson because it was close to her family's home in Crowley and she knew that working for City government would be a good career. The award winner attends The Fountains Fellowship where she teaches the 4-6 year old class once a month and helps the little ones checking in. She has served on the City's United Way committee since 2008, when the committee was formed.

"The one thing you should know about Brandi is that she cares about her co-workers, her customers and most of all her family. We are very fortunate to have her in public works," Ward said.