

March 23, 2021

City offers adjustments to water and solid waste bill

City Council approved a variety of ways to help residents after Winter Storm Uri

During the March 15 city council meeting, the city council voted unanimously to provide relief measures for Burleson residents and businesses impacted by the recent severe weather storm event.

Burleson residents will be offered the following adjustments:

Water Adjustments: All accounts (commercial and residential) will be given a 1,000 gallon adjustment for water used by dripping faucets. The average credit amount for 1,000 gallons of water is \$4.76. This will be reflected on the resident's April utility bill statement.

Solid Waste Adjustment: Due to the delay in solid waste collection, both residential and commercial accounts will receive an adjustment on their April statement. The residential amount is \$4.55, the commercial minor collection is \$5.50 and the commercial major collection will be adjusted by \$8.19.

Winter averaging: the city utilizes a winter quarter averaging method to determine the sewer rate for each customer. These months are January, February and March. The city will drop the month with the highest consumption and average the two remaining months. This adjustment will also be reflected on the April utility bill statement.

Leak adjustments: The city is offering an adjustment for anyone who had a leak due to the winter storm. The homeowner must provide a repair receipt showing a repair was made, and the dates must correspond to the storm. The adjustment will only be applied to the bill that included February 13-February 19 in the service period, mailed from February 22 to March 10. The adjustment will utilize the customer's 12-month average to determine the credit. Any amount over the 12-month average will be the amount of the credit. Leak adjustments should be submitted to utility billing via email at utilitybilling@burlesontx.com or in-person at City Hall, 141 W. Renfro, by April 30.



Communications

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