

## **BRiCk Conduct Policy**

If a child is misbehaving, we will intervene and take the appropriate action. Any guests who is breaking the facility rules will be subject to consequences below.

## **Consequences:**

- Refusing to follow rules or displaying inappropriate behavior
  - 2 week suspension with criminal trespass notice.
- Being disrespectful to staff or destructive to city property
  - o 1 month suspension with criminal trespass notice.
- Getting into a verbal altercation with another guest or staff
  - o 3 month suspension with criminal trespass notice.
- Getting into a physical altercation with another guest or staff
  - o 6 month suspension with criminal trespass notice.
- Injuring someone as the result of the altercation
  - Permanent CT/ban
- Incidents will be evaluated on a case by case basis and can be modified at staff's discretion.

Refunds will not be issued for time lost due to a suspension. Monthly drafted memberships will continue drafting as scheduled. All membership cancellation requests can be made by emailing <u>asmith@burlesontx.com</u> or by submitting the online cancellation request.

## **Appeal Process:**

You may appeal this decision. The city's building access code provides for appeals as follows:

A person expelled or removed from a city building, or restricted in a City building under this policy may request a hearing before the City Manager to contest the expulsion, removal or restrictions. A hearing request must be sent by email or postmarked by mail within 2 business days of receiving the city's letter. A hearing will be held no later than ten days from the date of the hearing request notice.